

Terminal 1 - Arrivals



Public areas
Passenger areas

Services

- 1 Accessible toilet
- 2 Baby care
- 3 Baggage enquiries
- 4 Baggage reclaim
- 5 Bureau de change
- 6 Car hire
- 7 Information
- 8 Lift
- 9 Meeting point
- 10 Restaurant / café
- 11 Security
- 12 Smoking area
- 13 Taxi
- 14 Telephone
- 15 Ticket sales
- 16 Toilet men
- 17 Toilet women
- 18 Wireless hotspot
- 19 Speedlink / Hotel link
- 20 Gwr
- 21 Bus info
- 22 BA bag collection
- 23 Shopping collection point
- 24 Hotel desk
- 25 ICE Bureau de Change
- 26 Reserved seating
- 27 Travellex Bureau de Change
- 28 LUL Desk

Ground floor

- 17 Avis car hire
- 18 Hertz car hire
- 19 Europcar car hire
- 20 National car hire
- 21 Enterprise car hire
- 22 Heathrow Express tickets
- 23 Customs office
- 24 London underground tickets
- 25 Oversized baggage
- 26 Travellex Bureau de Change
- 27 BMI Baggage enquiries
- 28 Swissport Baggage enquiries
- 29 BA Baggage enquiries

Shopping & restaurants

- 5 Primus mobile phones
- 7 WHSmith
- 11 World Duty Free
- 12 Costa Coffee
- 13 Whistle Stop

